



KPT, Postfach, CH-3001 Bern
kpt.ch

Free services for KPTwin.win policyholders

Valid from 01.01.2026

Telemedicine service

Consultations provided by the telemedicine advice centre are paid for directly by KPT and will not be billed to you.

Partner pharmacy services*

With the KPTwin.win basic insurance model, you benefit from easy access to basic healthcare and preventive services. Take advantage of free services at our partner pharmacies, provided that the pharmacist considers them appropriate.

■ Specialist consultation

Detailed consultation, optionally in a separate consultation room, including selected diagnostic tests if necessary (e.g. hearing test). Prescription drugs can be dispensed without a doctor's prescription if necessary. If you do not have a prescription, you will have to pay for the medication yourself.

■ Diabetes check

Examination to determine your diabetes risk: includes measurement of long-term blood glucose levels and discussion of the possible need for treatment.

■ Heart check-up

Examination to assess the risk of cardiovascular disease: includes cholesterol, blood sugar, blood pressure and waist size as well as a review of the results and discussion of the possible need for treatment.

■ Allergy check

Blood tests to identify antibodies against allergens that are often responsible for allergic reactions in the nose, eyes and respiratory tract, as well as a discussion of the results.

■ Streptococcus testing

Throat swab to detect bacteria (Strep A) in cases of sore throat, which can have various causes (usually viral, but in some cases also bacterial). This enables the appropriate therapy to be determined.

■ Measurement of CRP concentration

Examination to measure CRP (C-reactive protein) levels, an important marker of inflammation in the body, particularly when a bacterial infection is suspected. This enables the provider to determine whether antibiotics are needed.

* Not all partner pharmacies offer all the listed services



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Services without deductible or excess

Your use of selected services contributes towards the early diagnosis of certain health conditions and will help to keep healthcare costs down. We do not charge any deductible or excess for the following services, provided that the criteria for cost coverage by basic insurance are met:

Digital skin analysis

- Contact onlinedoctor.ch as required
- Medical consultation, asynchronous telemedicine consultation and preparation of a medical report for the patient or a relative in accordance with the services offered by OnlineDoctor.
- With OnlineDoctor, you receive a specialist diagnosis and treatment recommendation from a dermatologist of your choice within a few hours.

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