



KPT, Postfach, CH-3001 Bern
kpt.ch

Legal information

KPTnet customer portal online agreement

Upon signing this application, you will automatically receive online access to the KPTnet customer portal. You agree that your insurance transactions will principally be managed electronically without paper documents. You can view your personal data at any time in the secure, personal service area of KPTnet. Customers with KPTnet are eligible for an online discount on some supplementary insurance policies. Full details are provided in the General Terms and Conditions for online access, which you hereby acknowledge.

You will find these at kpt.ch/insurance-conditions.

Data processing

KPT Krankenkasse AG collects and processes the personal data of its policyholders solely for the purpose of fulfilling its legal obligations and in compliance with the applicable data protection regulations. The duty of confidentiality is strictly observed, subject to the statutory exceptions. Personal data is stored in both physical and electronic form and protected against unauthorised access by third parties.

Correspondence

All correspondence (in particular, premium and benefit statements) will be issued exclusively to the main policyholder in electronic form via KPTnet. By granting consent, you authorise the main policyholder to view your data.