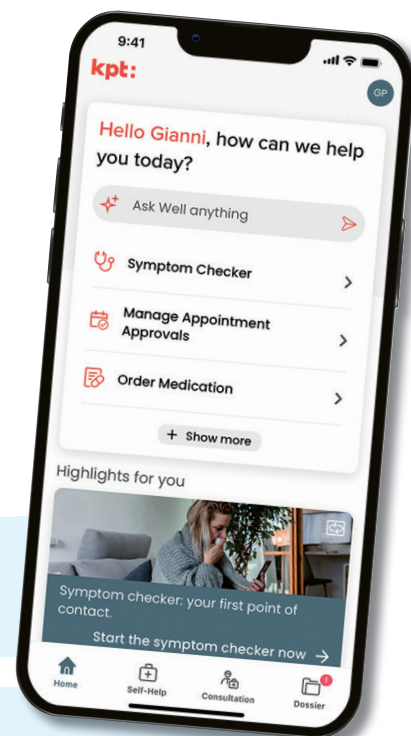


KPTwin.smart – digital model with GP

With the digital basic insurance model KPTwin.smart, the symptom checker in the Well app is your first port of call. Whether you use KPTwin.smart in purely digital format or also consult your GP, you can choose your treatment path with complete flexibility. kpt.ch/winsmart-en

How it works



1

Check your symptoms

Whenever you experience a health problem, your first port of call is always the symptom checker in the Well app.

2

Receive advice on the next step

The app presents a recommended treatment path.



Self-treatment

Useful tips and medication



Doctor's appointment

Select a doctor from the doctor search



Telemedicine

Medical advice from Medi24



Pharmacy

Advice and medication

General practitioner – directly after the symptom checker

If you would like additional peace of mind and have stored a GP in the Well app, you can arrange an appointment and discuss the recommended treatment path in person.

3

Further steps in the treatment process



Prescription medication

Obtained from the online pharmacy via the Well app



Specialist

Report referrals under 'Appointment releases' in the Well app



Prior to hospital stays

Obtain a second opinion via the Well app



Install the Well app on your smartphone today. You can access the full range of functions from the policy start date (usually 1 January).

